Participant 1 – Junior Web Design and Development major / 23

1. What are your general impressions of the course website?
2. The layout is somewhat different than any other I Learn site I use. The top of each week is filled with useless information that I just skip. To be honest, I don’t even know what is written there. I also find the quizzes really annoying. I mean, why do we have to do two reading quizzes a week? Though they are short, they are really hard and take much longer than should be necessary.
3. Are there aspects of the course website that irk you or you find annoying?
4. I don’t like that I have to “click here to see more about this item” on all the “Ponder” assignments. Why do I have to do that extra click. Speaking of which, what is up with the “Prepare”, “Teach”, and “Ponder” labels. “Ponder?” Give me a break. I do not do a ton of “Pondering” when I do these assignments. It should be called “Grind” or “Pour over it with blood, sweat, and tears.”
5. What aspects of the course website make it easier for you to complete your assignments and learn about HCI?
6. The overall organization of the course that is divided into weeks. That is nice because everything having to do with a given week is one place. However, doesn’t every site do that?
7. Do you have anything in the course you need to do right now? Do you mind if I observe you completing that assignment?
8. Well, I need to do my reading quiz for next week. It is called “6.0 Prepare: Office 2007”. Let me see, what week are we on now. Week 11 is just finishing up. <clicks on “Week 11 : Usability Plan”> Um, no, it is not there. I will go to the calendar. <click on “Calendar”> Oh, there it is. In the calendar I see “6.0 P8:00 AM.” <hover over that item in the calendar, it has the full name “6.0 Prepare: Office 2007 – Due - …”> <Click on it the calendar item and a huge tooltip appears Unfortunately it is scrolled to the bottom> <Scroll to the top and skim over the reading.> Maybe the “The Story of the Ribbon” link will be what I want. <Click on it and it takes me to a new page that has a huge video> Is this it? Yes, it has the same title as the assignment. What! 90 minutes! Are you kidding me! Forget-about-it! I will just take the quiz and wing it. <Navigate back to the “Calendar Month View” tab and look for the link for the quiz> <The only other thing that is clickable is the “More button.”> Oh, there is the link. <Click on “6.0 Prepare : Office 2007” and skip down to the [Start Quiz] button> Yes, I want to take the quiz <sounds annoyed>. <Click [OK] and start the quiz> Scan… Scan… Crap! I need to watch that video after all!
9. Could you please show me where the Syllabus is located?
10. Um. I will go to the “Content” tab and skip directly to “Week 01 : Introduction”. Nope, not there. How about “Welcome”. Found it!
11. Please show me where it describes what will be on the final exam?
12. Let’s see, the final is in the end so I will go to “Week 14 : Course Conclusion.” <clicks on Week 14 : Course Conclusion> Not there! <Clicks on the calendar> <Go to the last month> <much scanning as tooltips are read for the last few items in the calendar.> Ah, it is “13 Pr8:00AM” which expands to “13 Prove: Final Exam”. I select “To see more about this item, please click here.” There it is!
13. Do you know how to find your overall grade in the course?
14. That is easy: My Grades > Grades. A snap.
15. Any final comments about the course site?
16. All I Learn course sites are annoying. This is like all the others except with more clicks!
17. Thank you for your time.